



WARRANTY MANUAL

Juvo Solution

Hygiene Systems



Congratulations on your purchase of a quality Juvo product. All Juvo products are designed to combine comfort, function, safety and reliability. Juvo are committed to the quality of our products and the satisfaction of customers.



Before using your commode, please read instructions carefully, warranty will not apply when the product is improperly used or modified.



This commode has a maximum carrying capacity. Please read 'Max User Weight' label on the commode to see that it is suitable for your requirements.

Seat

Juvo comfortable padded polyurethane seat provides excellent user comfort and support. The PU seamless material is stain resistant and easily removed for cleaning or servicing. A special padded seat providing excellent pressure care, with a multi-stretch vapor permeable cover, is available as an option.

To Remove Seat

The Juvo has a unique, self aligning 'klipp' removable seat that simply locates into position with its 4 locking catches (no tools required). To remove simply lift at the front corner. To install simply click into position. Clean your commode seat with a light, mild detergent.

Wheels/Castors

The Juvo castor wheels require periodical maintenance. Remove hair and soap build-ups on axles to ensure ease of operation.

Castor

Castor pintles require regular inspection / maintenance. Ensure these remain tight (tighten up if required).

Armrest

Juvo promotes "free space" non restrictive designs. Arms swing back independently for ease of transfer and functionality. Swivel Safety Arms are locked & unlocked by simply pressing the release pin. Optional P.U padded arms are available. These can be fitted for added support & comfort.

Brakes

Juvo total lock brakes must be engaged fully when commode is stationary and when transferring. Foot operated brakes are easily engaged by pushing bottom latch downward with foot. To disengage, press top latch with foot. For self propelling shower commodes hand brakes are engaged by simply pushing lever forward. To release, pull lever back towards you.

Footplates

The Juvo non-slip easy slide platform footrest adjusts easily by sliding forward or back. Lubricate platform slides with a silicon spray as required.

Juvo's smart 'Tear Safe' swing away footrests independently swing out of the way completely for ease of transferring - leaving no sharp points or protrusions. To remove swing away legrests, lift and swing.

Flexi - Comfort backrest

Juvo Flexi hygienic back straps provide comfort and support to the user. Clean back straps with a light mild detergent.

Belts and Fasteners

Check straps are secure and properly attached to chair; replace if damaged. For lap belt, each side needs to be attached by passing the belt around the rear of seat frame, and then through the loop sewn on the belt. The lap belt may be removed for easy cleaning and maintenance.

Cleaning and Servicing

Juvo commodes require cleaning regularly to ensure safety and optimum use. Particles and hair accumulate on all moving parts remove and clean with a mild detergent as required. (Only use Juvo authorised service technician). Be sure to re-secure and tighten bolts after servicing.



General Warnings

- Every commode/shower chair is different, please take the time to read and learn about your chair.
- Make sure the chair rolls easily and that all parts work smoothly. Check for noise, vibration or a change in the ease of use.
- Repair and service your chair regularly. If you need advice, please contact your authorised dealer.
- Unauthorised modifications or use of parts not supplied by Juvo will void warranty. Unauthorised modifications may cause injury.
- Look for hazards in your environment and avoid them. Your chair is designed for use on firm, even surfaces. Attendant propelled chairs may require additional assistance to ensure the occupant is safely transported and cared for. All attendants should read their instructions before use.
- Be aware that reaching or leaning may cause the occupant to be off balance and risk falling. Ask for assistance when needed.
- Use extra care when moving chair backwards. Propel slowly and smoothly, stopping regularly to check for obstacles behind you.
- If you fail to read warnings, damage to your chair or injury may occur.
- Warranty is only valid to manufacturing defect, not improper or unsafe use.

Conditions of Warranty

1. Two Year Warranty Stainless Steel Frame
2. One Year Warranty on Seat
3. One Year Warranty on Wheels as per manufacturers Warranty.
4. The product must be returned to Juvo with proof of purchase.
5. The product must not have its brand, product labelling & serial number removed or changed. The product must not have been altered, modified or changed in any way.
6. Failure of the product must not be due to misuse, improper installation or other abuse including dropping, overloading or failing to follow the manufacturer's recommended method of use.
7. Juvo will not be responsible for damage or loss caused during shipping.
8. Apart from any warranties implied by the Trade Practices Act 1974 and/or part 6 of the Sale of Goods Act (NSW) all other warranties expressed implied and how so ever arising.
9. The warranty card attached must be completed, signed and returned to Juvo within one month of the date of purchase.
10. Repair of any product which is found to be faulty due to abuse and/or misuse shall be charged to the purchaser at the current hourly rate of Juvo.

The Manufacturer's Warranty Does Not Cover

1. Maintenance, repair or replacement of parts or consumables due to normal wear and tear
2. Repairs necessitated by misuse, improper installation or assembly, dropping, overloading or failure to use the product in accordance with the instructions for use
3. Products where the serial number has been removed or made illegible, products that have been altered, modified or changed in any way or products where parts not supplied by Juvo have been used.

To claim under this manufacturer's warranty, please contact the dealer from whom you purchased your product. Alternatively you can contact Juvo directly using the contact details in this warranty. Once we receive your claim we will assess your product. If the fault is covered by this warranty it will be repaired. We may, at our option, replace the product with an identical or alternative product of our choosing if the original is no longer available. For claims under this manufacturer's warranty, it is your responsibility to transport the product to and from us at your cost.

The benefits given by this manufacturer's warranty are additional to other rights and remedies that you may have under any laws applying to the supply of these goods. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.

Important Notice to Purchaser

The following is made in lieu of all warranties, expressed or implied. Sellers and manufacture's only obligation shall be to replace such quality of the product provided to be defective. Neither seller nor manufacturer shall be liable for any injury, loss or damage, direct, indirect or consequential arising out of the inability to use the product.

Before using, user shall determine the suitability of the product for the intended use, and user assume all risks and liability whatsoever in connection therewith. No statement or recommendation not contained herein shall have any

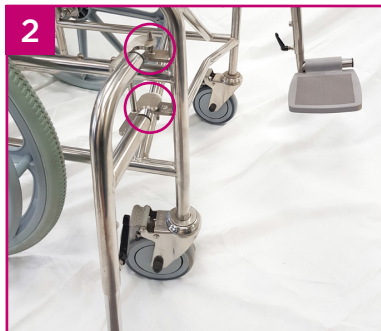
Upper Leg Rest Assembly

NOTE: Leg Rest Kit includes:

- » 1 Leg Rest Upper
- » 1 Leg Rest lower
- » 1 Spring
- » 1 Domed nut



LEG REST TO BE FITTED.



INSERT LOCATOR RODS ON LEG REST AND FRAME INTO HOLES ON FRAME & LEG REST



SWIVEL LEG REST AROUND TO FACE THE FRONT UNTIL IT CLICKS INTO POSITION.



INSERT SPRING ONTO THREADED ROD AND SCREW ON DOMED NUT.



TIGHTEN DOMED NUT.

Lower Leg Rest Adjustment



LOOSEN LOCKING LEVER INSERT



**INSERT LOWER LEG REST INTO UPPER
LEG REST**



**ADJUST HEIGHT OF FOOTPLATE TO
DESIRED LENGTH AND TIGHTEN
THE LOCKING LEVER.**

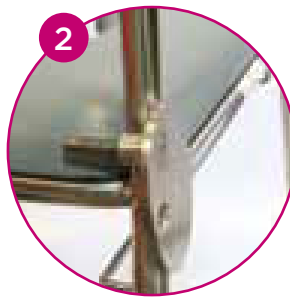
Arm Rest Assembly Instruction

NOTE: Each Arm Rest Kit includes the following:

- » 1 Arm Rest
- » 1 Bolt
- » 2 Arm Bosses
- » 3 Brass Washers
- » 1 Lock Nut
- » 1 Plastic Cap



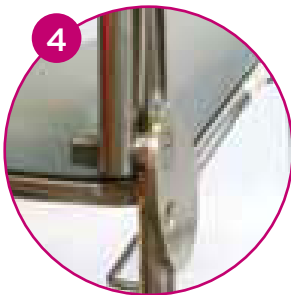
Choose desired arm rest height with Juvo's unique integral height adjustable arm. Insert bolt and wind threaded arm boss onto bolt. **NOTE:** use Loctite™ or similar product on thread.



Tighten threaded arm boss (1) against arm mounting plate.



Apply brass washer (1) against arm boss.



Apply arm rest



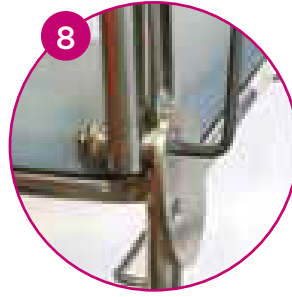
Apply brass washer (2) against arm rest.



Wind threaded arm boss (2) onto bolt.



Tighten threaded arm boss (2) until arm rest hinging is to desired tension.



Apply brass washer (3) against arm boss (2).



Apply lock nut to threaded bolt.



Tighten lock nut.

NOTE: Ensure thread penetrates nylon on lock nut.



Apply plastic cap to lock nut.

Warranty Card

SERIAL NUMBER : _____

DATE OF PURCHASE : _____

PURCHASER : _____

ADDRESS : _____

SIGNED FOR ON BEHALF OF PURCHASER

Your distributor:



2 Selgar Avenue, Tonsley SA, 5042

T 1300 350 350 | **F** 1300 350 360

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Through our innovative, quality products, exceptional service and ingrained knowledge and expertise of the healthcare industry, Highgate Healthcare has been raising the standard of living in aged care, hospital, disability and rehabilitation facilities in Australia for over 30 years.



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